

DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

NO. R. 7207

6 March 2026

**AMENDMENT OF REGULATIONS RELATING TO DEBT COLLECTORS, 2003:
DEBT COLLECTORS ACT, 1998**

The Minister of Justice and Constitutional Development has, under section 23 of the Debt Collectors Act, 1998 (Act No. 114 of 1998), and after consultation with the Council for Debt Collectors, made the regulations in the Schedule.

SCHEDULE

Definitions

1. In this Schedule **"the Regulations"** means the regulations published by Government Notice No. R. 185 of 7 February 2003, as amended by Government Notices Nos. R. 1623 of 7 November 2003, R. 741 of 29 July 2005, R. 1044 of 2 November 2007, as corrected by Government Notice No. R. 1093 of 23 November 2007 and amended by Government Notices Nos. R. 1120 of 27 November 2009, R. 162 of 1 March 2011, R. 623 of 10 August 2012, R. 381 of 7 June 2013, R. 1272 of 23 December 2015, R. 1141 of 27 October 2017 and R. 580 of 22 May 2020.

Amendment of regulation 11 of the Regulations

2. Regulation 11 of the Regulations is hereby amended by the substitution for the expression "R1023,00" of the expression "R1225,00".

Substitution of Annexure B of the Regulations

3. The following Annexure is hereby substituted for Annexure B to the Regulations:

**"ANNEXURE B
Expenses and fees
[Regulation 11]**

Note: The total amount to be recovered from the debtor in respect of items 1 to 7 of the Annexure shall not exceed the capital amount of the debt or R1225,00, whichever is the lesser.

Item	Description	Amount
1.(a)	Necessary ordinary letter, registered letter, facsimile or e-mail:	R25.00 (and in the case of a registered letter, the costs of the registration fee to be added).
1.(b)	Registered letter (section 57 of the Magistrates' Courts Act, 1944 (Act No. 32 of 1944)):	The amount as prescribed from time to time in item 8 of Annexure

Item	Description	Amount
		2, Table A, Part II of the Rules Regulating the Conduct of the Proceedings of the Magistrates' Courts of South Africa.
1.(c)	Necessary electronic communication, other than facsimile or e-mail, (per electronic communication):	R3.50 (maximum of ten electronic communications per month).
2.	Necessary phone call, which is not a consultation (per call):	R25.00
3.	Other necessary expenses not specifically provided for, a total amount of:	R25.00
4.(a)	Acknowledgement of debt and undertaking to pay debt in terms of section 57 or section 58 of the Magistrates' Courts Act, 1944 (Act No. 32 of 1944) (including the necessary consultation with debtor):	The amount as prescribed from time to time in items 9 and 10 of Annexure 2, Table A, Part II of the Rules Regulating the Conduct of the Proceedings of the Magistrates' Courts of South Africa.
4.(b)	Original documents signed by the debtor under item 4(a) at the debtor's residence or place of work:	R250.00
4.(c)	Necessary registered credit bureau search:	R16.00 (maximum of four searches per month).
5.	At the request of the debtor, the drawing up and furnishing of a settlement account, other than the six monthly settlement account:	R50.00
6.	Correspondence received and attended to:	R13.00
7.	Necessary consultation with debtor:	R60.00
8.	Attending taxation:	R98.00
9.	On receipt of an instalment (one or more) in redemption of the debt inclusive of instalments made directly to the client:	A fee of 10% of the instalment received, subject to a maximum amount of R 610.00 No additional fee shall be charged for any attendance in connection with the receipt or payment of any instalment."